

# Teachers' Housing Association

## GENERAL NEEDS HOUSING OUT OF OFFICE HOURS EMERGENCY REPAIRS

<b>Bexley</b>	<b>Getfix Ltd</b>
<b>Brent</b>	<b>Getfix Ltd</b>
<b>Firmans Court</b>	<b>Getfix Ltd</b>
<b>Haringey</b>	<b>Getfix Ltd</b>
<b>Verona Drive &amp; Sydney Court</b>	<b>Getfix Ltd</b>
<b>Peter Kennedy Court</b>	<b>Getfix Ltd</b>
<b>Queen Street &amp; Holmesdale Road</b>	<b>Getfix Ltd</b>

**Getfix Limited** - 01442 256401  
**Dart Fire** - 0800 023 5996 (Fire Panel Emergencies)

**All sheltered scheme residents should report maintenance issues via the Scheme Manager during working hours or via the Emergency Call System out of working hours.**

**For Clarification, we define emergency works as follows:**

- Dangerous structures
- Gas Leaks
- Blocked/overflowing external drains
- Serious flooding or leaks
- Loss of water supply
- Complete failure of electricity supply
- Blocked WC (if there is only one WC)
- Total loss of space and water heating

**Please note that if you call out an emergency contractor for non-urgent work you may be charged by Teachers' Housing Association.**

We also ask that you report any emergency repairs, and details of any call-outs, to Teachers' Housing Head Office as soon as possible.